

# **UNICOMMERCE**

## **Campus Recruitment – 2015 Batch**

### **(Only for Unplaced Students)**

<b>Company</b>	-	<b>UNICOMMERCE</b>
<b>Company Website</b>	-	<b><u><a href="http://www.unicommerce.com/">http://www.unicommerce.com/</a></u></b>
<b>Date, Time &amp; Venue</b>	-	<b>Will be informed through email</b>
<b>Salary</b>	-	<b>3.0LPA (15,000/- Stipend For First 3 Months Training)</b>
<b>Job Title</b>	-	<b>Trainee (Solution Specialist)</b>
<b>Job Location</b>	-	<b>Okhla Phase - 3</b>
<b>Branch</b>	-	<b>All B.Tech Branches</b>
<b>% Criteria</b>	-	<b>None</b>
<b>Bond</b>	-	<b>None</b>

#### **Job Description:-**

1. Implementation of Company's flagship product.
2. Resolves all reported issues by the client in a proper manner
3. Escalates client issues to product/ tech team appropriately and correctly
4. Should demonstrate timely, accurate and professional client experience
5. Maintains positive and professional demeanour and portrays the company in a positive light
6. Should maintain average handle time, while remaining professional and informative
7. Should maintain productivity and maintain quality of training
8. Thinks outside the box wherever required
9. Demonstrates appropriate sense of urgency on client issues
10. Able to build credible relationships with influencing ability
11. Must have deep desire to work and succeed in a growing organization with total commitment and sense of

#### **Job ownership**

1. Achievement of monthly, quarterly and annual targets
2. Responsible for client retention or no loss of accounts
3. Working over after sales service to give client an appropriate solution to improve their operations
4. Manage all the communication with clients and provide internal support solutions within required time-frame

#### **Skill Required**

1. Good Aptitude
2. Knowledge of E-Commerce domain
3. Good Spoken and written communication skills in English
4. Graduate / Post Graduate

### **How to Apply?**

1. If you are eligible & interested for the above mentioned job profiles apply before **11<sup>th</sup> March 15 by 4:00 pm** on the link mentioned below.

[https://docs.google.com/forms/d/1maoVDI\\_UD8CaEUn7XciqwCe1-MtC63o0pS0g2jBv4C8/viewform?c=0&w=1&usp=mail\\_form\\_link](https://docs.google.com/forms/d/1maoVDI_UD8CaEUn7XciqwCe1-MtC63o0pS0g2jBv4C8/viewform?c=0&w=1&usp=mail_form_link)

2. **Once applied you have to appear for the process or else your Name will be blacklisted for all further placement drives.**

### **Documents Required (Mandatory)**

1. Clipboard for Writing Exam – (Must Bring)
2. Campus ID Card (Mandatory)
3. College ID Card (Original + Photocopy)
4. Passport Size Color Photos - (5 Nos.)
5. Photocopies of all Mark sheets (X, XII, B.Tech All Semesters)
6. Updated Resume - (5 Nos.)
7. A4 sheets for rough work – (Min 10 Rough Sheets)

**My Best Wishes,**

**Prof. (Dr.) Ajay Rana**  
**Director - ATPC**